SANSKARAM UNIVERSITY JHAJJAR



Scheme of Examination and Syllabus for BBA Hons.

Under Multiple Entry-Exit, Internships and CBCS-LOCF in according to NEP 2020

w.e.f. 2024-25

BBA PROGRAMME STRUCTURE AS PER NEP 2020

Sem	Major Core Course (DSC)	Major Elective Course (DSE)	Minor Course (GE)	Skill Enhancem ent (SEC)/VO C	Ability Enhancem ent Course (AEC)	Apprenticeship/ Internship/ Project/ Community Outreach/ MOOC (AIPCM)	Major Dissertation / Internship	Total Credits
	4 Credits	4 Credits	4 Credits	4 Credits	2 Credits	2 Credits	6 Credits	
I	DSC 1 DSC 2 DSC 3		GE1	SEC1/VO C	AEC1			22
П	DSC4 DSC 5 DSC 6		GE2	SEC2/VO C	AEC2			22
III	DSC 7 DSC 8 DSC9		GE3	SEC3/VO C	AE	CC3 Or AIPCM		22
IV	DSC10 DSC11 DSC12		GE4	SEC4/VO C	AE	CC4 Or AIPCM		22
V	DSC1 3 DSC1 4 DSC1 5	DSE1	GE5		AE	CC5 Or AIPCM		22
VI	DSC16 DSC17 DSC18	DSE2	GE6			Project/ Dissertation 2 Credit		22
VII	DSC19	GEI D	E and One OSE3 SE 4 E7				Dissertation/ Internship	22
VIII	DSC20	GED Di	E and One DSE5 SE 6 E8				Dissertation/ Internship	22

PROGRAM OBJECTIVES (POs)

P01	Management Knowledge: Students will acquire adequate understanding about management concepts and principles.
P02	Business Analysis: Use the business and management knowledge gained to analyse the business problems and come up with viable solutions.
P03	Communication: To impart knowledge to the students towards Business Communication for effective and Professional business management.
P04	Entrepreneurship: Build the entrepreneurship acumen.
P05	Individual and Team Work: To inculcate the ability for leading a team and develop groupbehavior in achievement of individual, group and organizational goals.
P06	Regulatory Frame work: To understand and discuss the broad legal and regulatory framework governing business activities.
P07	Ethics: To recognize and solve business problems in an ethical manner for continuous development of business venture.
P08	Technology Orientation: To develop competency in the use of technology in modern organizational operations.
PO 9	The Business Leader and Society : To provide an environment that challenges the student s' mind through competitive education which emphasizes on inculcating values, thustransforming them into socially responsible managers and business leaders.

BACHELOR OF BUSINESS ADMINISTRATION (BBA) EVALUATION SCHEME

	SEMESTER										
			-I								
Theory/ Practica	Course Code	Categor	Course Title		Contac t Hours						
1				L	Т	P	C I A	ESE	Total	Credits	
Theory	080101001	DSC-1	Fundamental of Accounting	3	1	0	40	60	100	4	
Theory	080101002	DSC-2	Business Environment	4	0	0	40	60	100	4	
Theory	080101003	DSC-3	Quantitative Analysis for Management	3	1	0	40	60	100	4	
Theory		*SEC- 1/VOC	Skill Enhancement Course	3	1	0	40	60	100	4	
Theory		**AEC-	Ability Enhancem ent Course	2	0	0	40	60	100	2	
Theory		GE-1	Any One	4	0	0	40	60	100	4	
Total									600	22	

^{*}University offers one course for the first semester either **Communicative English** or **Environmental Studies** under the category of SEC-1

One Generic Elective (GE-1) can be opted from

	Theory	Course Code	Course Title
GE-1	Theory		Essentials of IT
	Theory		Personal Finance and
	incory		Planning

	Course Code	Course Title
**AEC-1		Managing Organizational Diversity

^{**}List of AEC Courses offered by other schools will be provided centrally.

^{*} The Syllabus will be offered by different schools of the university

BACHELOR OF BUSINESS ADMINISTRATION (BBA) EVALUATION SCHEME

			SEMESTE:	R-						
Theory /Practic	Course Code	Catego ry			Contact Hours		Evaluation Scheme			Credi
al				L	Т	P	CI A	ESE	Total	ts
Theory	080102001	DSC-4	Organizational Behavior & Principles of Management	4	0	0	40	60	100	4
Theory	080102002	DSC-5	Business Mathematics	4	0	0	40	60	100	4
Theory	080102003	DSC-6	Business Organization	4	0	0	40	60	100	4
Theory		*SEC- 2/VOC	Co-Curricular Course	3	1	0	40	60	100	4
Theory		**AEC-2	Ability Enhancem ent Course	2	0	0	40	60	100	2
Theory		GE-2	Any One	4	0	0	40	60	100	4
Total									600	22

^{*}University offers one course for the second semester either **Communicative English** or **Environmental Studies** under the category of SEC-2 (Other than the course taught in semesterone)

One Generic Elective (GE-1) can be opted from

ELECTIVE	Theory/ Practical	Course Code	Course Title
GE-2	Theory		Management Information System
	Theory		Advertising and Personal Selling

	Course Code	Course Title
**AEC-2		

^{**}List of AEC Courses offered by other schools will be provided centrally.

Note: Students who wish to exit after securing 44 credits in the first two semesters will have to undergo an additional 4-credit work-based internship during the summer term in order to get a UG Cert

^{*} The Syllabus will be offered by different schools of the university

			SEMESTE	ER-												
			III													
Theory	Course	Catego		C	onta	act	E	valuat	ion							
/Practi	Code	ry	Course Title	H	Hours		Hours		Hours	Hours	Hours			Schen	ne	Credits
cal				L	T	P	CIA	ESE	Total							
	080103001		Production													
			Operations													
Theory		DSC-7	Management	3	1	0	40	60	100	4						
_	080103002		Managerial													
Theory		DSC-8	Economics	4	0	0	40	60	100	4						
_	080103003		Marketing													
Theory		DSC-9	Management	3	1	0	40	60	100	4						
			Co-curricular													
Theory		*SEC-3	Course	3	1	0	40	60	100	4						
			AEC3													
Theory		**AEC-	Or	2	0	0	40	60	100	2						
		3	AIPC													
			M													
Theory		GE-3	Any One	4	0	0	40	60	100	4						
Total									600	22						

One Generic Elective (GE-3) can be opted from

ELECTIVE	Theory	Course Code	Course Title
GE-3	Theory		E-Commerce
GE-3	Theory		New Venture Planning and
	-		Development

ELECTIVE	Theory	Course Code	Course Title
*SEC-3/VOC	Theory		Financial Literacy

^{*}List of SEC Courses offered by other schools will be provided centrally.

	Course Code	Course Title
**AEC-3		Creativity and Design Thinking

	SEMESTER-										
	IV										
Theor	Course	Categor			nta		E	Evaluat	_		
y/Prac	Code	y	Course Title	H	our	S		Schen	ne		
Tical				L	T	P	CIA	ESE	Total	Credits	
	080104001		Cost &								
•			Management								
Theory		DSC-10	Accounting	3	1	0	40	60	100	4	
	080104002		Human								
			Resource								
			Management &								
Theory		DSC-11	Development	4	0	0	40	60	100	4	
	080104003										
Theory		DSC-12	Business Law	4	0	0	40	60	100	4	
			Co-curricular								
Theory		*SEC-4	Course	3	1	0	40	60	100	4	
Theory		**AEC-4	AEC4 Or AIPCM	2	0	0	40	60	100	2	
Theory		GE-4	Any One	4	0	0	40	60	100	4	
Total									600	22	

One Generic Elective (GE-4) can be opted from

ELECTIVE	Theory/ Practical	Course Code	Course Title
GE-4	Theory		Cyber Security
	Theory		Investment Management

[#] If the student opts for AIPCM in AEC-4 it will be of 100 marks and 2 credits.

ELECTIVE	Theory	Course	Course
		Code	Title
*SEC-4	Theory		Leadership & Personality Development

^{*}List of SEC Courses offered by other schools will be provided centrally.

	Course Code	Course Title
**AEC-4		Technic al Charts and Analysis for Stock Markets
ALC-4		Digital Marketing

^{**}List of AEC Courses offered by other schools will be provided centrally.

Note: Students who wish to exit after securing 88 credits in the first four semesters willhave to undergo an additional 4-credit work-based internship during the summer termin order to get a UG Diploma.

BACHELOR OF BUSINESS ADMINISTRATION (BBA) EVALUATION SCHEME

	SEMESTER-									
Theory /Practi	Course Code	Catego			Contact Hours		Evaluation Scheme			
cal				L	T	P	CIA	ESE	Total	Credits
	080105001		Business							
			Policy &							
Theory		DSC-13	Strategy	4	0	0	40	60	100	4
	080105002		Project							
Theory		DSC-14	Management	4	0	0	40	60	100	4
	080105003		Financial							
Theory		DSC-15	Management	4	0	0	40	60	100	4
Theory		DSE-1	Any One	4	0	0	40	60	100	4
			AEC5 Or							
Theory		**AEC-	AIPCM	2	0	0	40	60	100	2
		5								
Theory		GE-5	Any One	4	0	0	40	60	100	4
Total									600	22

One Discipline Specific Elective (DSE-1) can be opted from

ELECTIVE	Theory/ Practical	Course Code	Course Title
DSE-1	Theory		Supply Chain Management
	Theory		Consumer Behavior

One Generic Elective (GE-5) can be opted from

ELECTIVE	Theory/Practical	Course Code	Course Title
GE-5	Theory		Data Base Management System
	Theory		Financial Services

	Course Code	Course Title
**AEC-5	NSMAEC5501	Entrepreneurial Finance

^{**}List of AEC Courses offered by other schools will be provided centrally

	SEMESTER-									
			VI							
Theory	Course	Catego	, (onta	act	E	valuat	ion	
/Practi	Code	ry	Course Title	H	[oui	rs		Schen	1e	1
cal				L	T	P	CI	ES	Total	Credits
							A	E		
	080106001		International							
			Business							
Theory		DSC-16	Management	4	0	0	40	60	100	4
	080106002		Entrepreneur							
			ship & Small							
			Business							
Theory		DSC-17	Management	4	0	0	40	60	100	4
	080106003		Rural							
Theory		DSC-18	Management	4	0	0	40	60	100	4
Theory		DSE-2	Any One	4	0	0	40	60	100	4
Practica										
L			AEC6	-	-	-	40	60	100	2
Theory		GE-6	Any One	4	0	0	40	60	100	4
Total									600	22

One Discipline Specific Elective (DSE-2) can be opted from

ELECTIVE	Theory/ Practical	Course Code	Course Title
DSE-2	Theory		Business Ethics & Indian Value System
	Theory		*Research Methodology

^{*}It is mandatory to take research methodology as an Elective for students who planned to opt for BBA Honours with Research.

One Generic Elective (GE-6) can be opted from

ELECTIVE	Theory/Practical	CourseCode	CourseTitle		
GE – 6	Theory		Digital Governance		
	Theory		Event Management		

Note: Students who wish to exit after securing 132 credits in the first six semesters will be awarded a UG Degree in BBA.

			SEMEST: VII	ER-						
Theory/ Practica	Course Catego Code ry		Course Title	Contact Hours		Evaluation Scheme				
L				L	T	P	CI A	ESE	Total	Credits
	080107001		Banking &							
Theory		DSC-19	Insurance	4	0	0	40	60	100	4
Theory		DSE-3	Any One	4	0	0	40	60	100	4
Theory		DSE-4	Any One	4	0	0	40	60	100	4
Theory		GE-7	Any One	4	0	0	40	60	100	4
			Dissertation/							
Practical			Internship	-	-	-	80	120	200	6
Total									600	22

One Discipline Specific Elective (DSE-3) can be opted from

ELECTIVE	Theory/ Practical	Course Code	Course Title
DSE-3	Theory Theory		Marketing of Services International Financial Management

One Discipline Specific Elective (DSE-4) can be opted from

ELECTIVE	Theory/ Practical	Course Code	Course Title
DSE-4	Theory		Income Tax Law & Practice
	Theory		Indian Economy

One Generic Elective (GE-7) can be opted from

ELECTIV E	Theory/Practical	CourseCode	CourseTitle
GE – 7	Theory		System Analysis and Design
	Theory		Creativity and Innovation

BACHELOR OF BUSINESS ADMINISTRATION (BBA) EVALUATION SCHEME

			SEMESTI VIII	ER-						
Theory/ Practica	Course Code	Catego	Contact Evaluation Course Title Hours Scheme		_					
l				L	T	P	CI A	ESE	Total	Credits
	080108001		Brand							
Theory		DSC-20	Management	4	0	0	40	60	100	4
Theory		DSE-5	Anyone	4	0	0	40	60	100	4
Theory		DSE-6	Anyone	4	0	0	40	60	100	4
Theory		GE-8	Any One	4	0	0	40	60	100	4
			Dissertation/							
Practical			Internship	-	-	-	80	120	200	6
Total									600	22

One Discipline Specific Elective (DSE-5) can be opted from

ELECTIVE	Theory/ Practical	Course Code	Course Title
DSE-5	Theory		Integrated Marketing Communication
	Theory		Auditing

One Discipline Specific Elective (DSE-6) can be opted from

ELECTIVE	Theory/ Practical	Course Code	Course Title
DSE-6	Theory		Industrial Relations and Labour Laws
	Theory		Goods & Services Tax

One Generic Elective (GE-8) can be opted from

ELECTIVE	Theory/Practical	Course Code	Course Title
GE – 8	Theory		Data Communication & Networks
	Theory		People Management

Note: Students who exit after securing 176 credits in the overall program will be awarded a UG Degree of BBA with Honours in Research/Internship.

Semester -1

Semester

First

Bachelor of Business Administration

Program Year

First

Course	Fundamentals of ASECounting			
Name	080101001 DSC			
Code	4			
Credit	4			
Course	1. To understand the various terms used in accounting system.			
Outcomes	2. To give an insight into the basics of accounting Concepts and Principles to Prepare tostudents to have the foot hold in Accoounts.			
	3. Preparing accounting information for planning and control and for the evaluation of finance.			
	 Prepare ledger accounts using double entry bookkeeping and record journal entries accordingly. 			
	5. Interpreting the business implications of financial statement information			
UNIT	Course Contents			
1	Meaning and concepts of financial accounting, users of accounting in formation, fundamental books of accounting, accounting cycle, journal entries, ledger, cash book: three column.			
2	Trial Balance: need, importance, limitations.Preparation of trading and P&L accounting and balance sheet with simple adjustments.			
3	Bank reconciliation statement. Depreciation: concept,rationale and methods of SLM, WDV, SFM. Hire purchase And instilment systems.			
4	SLM, WDV, SFM. Hire purchase And instilment systems. Issue of shares including forfeiture of shares, issue ofbonus shares, issue of Preference Share. Debenture: Redemption of Debenture and its methods. Cashconversion. Sinking fund and miscellaneous accounting.			

- 1. Chaturvedi C.L., Advanced accounting, Shree Mahavir Book Depot.
- $2. Gupta R.L. and Radha Swami M., Financial ASE Counting, Sultan Chand \&\ Sons.$
- 3. GuptaR. L., Advanced accounting, Sultan Chand and Sons.
- $4. \,Maheshwari S.N\& Maheshwari S.K, An Introduction to ASE Countancy, Vikas Publication$

Program	Bachelor of Business Administration	on				
Year	First	Semester	First			
Course Name	Business Environment					
Code	080101002 DSC					
Credit	4					
Course Outcomes	To study about monetary policy, industrial policy and privatization.					
	2. To understand the conceptual framework of income, saving and investment trends in the economy.					
	3. Define various elements internal as well as external affecting business environment.					
	4. Explain the techniques like S	WOT analysis.				
	5. Define the consequences with	regard to BOP.				

Unit	Course Contents
	Business Environment: Nature, dimensions and meaning. Components of
	Business environment: economic, political, technological and social environment.
	Consumerism and consumer protection in India. A brief study of capitalism,
	socialism and mixed economy.
1	
	Industrial Growth and policy, industrial licensing policy. MRTP. Economic
	planning: aims, objectives and
2	framework of development planning in India. LegalEnvironment. India's Fiscal
	and Monetary Policies.
	Public Sector: Concept, Rationale, Government Programme, Role of Public Sector
	in India. Foreign TradePolicies. Development Banks: IFCI, IDBI, SIDBI,
	IIBI.
3	
	Economic Liberalization, Privatization and Globalization. Foreign investment
	policy. Export Promotion councils and boards. Import Control. EXIM policy,
	FEMA, IPR (International and Indian Patent Rights Acts). Anti-Pollution Act.
	Environmental Groups
4	and Bodies. Euro I, II and III Norms, Introduction to Goods and Services Tax.
7	and bodies. Euro 1, if and iff Norms, introduction to Goods and Services Tax.

- **1.** Mishra S. K. AndPuri V. K., Economic Environment of Business, Himalaya Publication.
- 2. Paul, Justin., Business Environment Text and Cases, Tata McGraw Hill.
- 3. Shaikh and Saleem, Business Environment, Pearson, 1st Edition.

Program	Bachelor of Business Administration					
Year	First	Semester	First			
Course Name	Quantitative Analysis for Management					
Code	080101003 DSC					
Credit	4					
Course Outcomes	 Analyze quantitative data thro tests. Analyze data and Interpret res Draw conclusions and presenting 	sults.				

Unit	Course Contents
1	Sets and Business Mathematics Set theory, form of writing a set, subset, equal set, operation on set: complement of a set, union, and intersection. Venn-diagram. Diagrammatic and graphical presentation of statistical data: bar diagram, histogram, frequency polygon, frequency curve, ogive curve
2	Elementary Statistics Measurement of central tendency: Mean, median, mode, quartile, deciles, and percentile. Measures of dispersion: mean deviation, standard deviation. Business application of statistical tools and techniques. Skewness and Kurtosis.
3	Matrices and Linear Programming Matrices: Types of matrices, algebra of matrices. Solution of equations. Linear programming: Two variables problem, formulation, solutionby graphical method.
4	Probability and Correlation Probability: Definition, addition and multiplicationrule, conditional probability, Bayes' theorem, Binomial, Poisson and Normal distribution. Correlation and Regression: Scatter diagram, Karl Pearson's coefficient of correlation, rank correlation, simple linear regression, method of least square.

- 1. Tulsian P.C., Business Statistics, S. Chand Publication, New Delhi.
- 2. Pundir, Mathematical Foundation for Business Administration, PragatiPrakashan.
- 3. Zameeruddin, Khanna and Bhambri, Business Mathematics, Vikas Publishing.
- 4. Raghavachari, Mathematics for Management, Tata McGraw Hill, 2004.

Program	Bachelor of Business Administration			
Year	First	Semester	First	
Course Name	Essentials of IT			
Code	GE-1			
Credit	4			
Course OutComes	 To learn generation, classification. Knowledge of computer equipments software. Introduced students to information. Understand the concept of Date Forms and Data Communication. Recognize when to use each of create professional and academic 	oment, including ation, its need, unta Communicate tion Channels.	s both hardware and use, characteristics and ion, its Modes, its	

Unit	Course Contents			
	: Basics of Computer and evolution			
	Evolution of computer. Data, Instruction and Information.			
	Characteristics of computers, Various fields of application of			
	computers. Hardware, Software, Human ware and Firmware. Advantages and			
	Limitations of computer. Block diagram of computer, Function of different			
	units of computer.			
	Classification of. Different Generation of computers Types of software: System			
1	and Application. Compilerand Interpreter. Generation of language: Machine			
1	Level, Assembly, High Level, 4GL.			
	Input and Output Devices			
	Input and Output Devices: Keyboard, Mouse, Joystick, Digitizer, Scanner,			
2	MICR, OCR, OMR, Light Pen, Touch Screen, Bar Code Reader, Voice Input			
2	Device, Monitorand its type: VGA, SVGA and XGA, Printer and its			
	type: Impact and Non-Impact with example, Plotter. Computer Memory:			
	Primary Memory, ROM and its types: PROM, EPROM, EEPROM, RAM.			
	Secondary memory: SASD, DASD Concept. Magnetic Disks: Floppy disks,			
	Hard disks, Magnetic Tape. Optical disks: CD ROM and its types: CD ROM,			
	CD ROM-R, CD ROM-EO, DVD ROM Flash			
	memory.			

	Operating System Concept and GUI Operating System Concept: Introduction to operating system, Function of OS, Types of operating systems. PC-software Packages, An Introduction to Disk.Operating system and windows GUI, Other systemsoftwares. Computer software system, softwaredevelopment process, files design & Report design, Data files types, Master & Transaction file. Data Hierarchy; data file structure, Use of files inProgramming. Introduction to Word processor andSpread Sheets, Creating Presentations Management of data processing systems, Programmes development cycle, Output analysis, ProgrammingConcept, Software Development process.				
	Introduction to operating system, Function of OS, Types of operating systems.				
	PC-software Packages, An Introduction to Disk.Operating system and				
windows GUI, Other systemsoftwares.					
	Computer software system, softwaredevelopment process, files				
	design & Report design, Data files types, Master & Transaction file. Data				
3	Hierarchy; data file structure, Use of files inProgramming.				
3	Introduction to Word processor and Spread Sheets, Creating Presentations				
	Management of data processing systems, Programmes development cycle,				
	Output analysis, ProgrammingConcept, Software Development process.				
	Concept of Data Communication, Networking and Security				
	Networking Concepts, Types of networking: LAN, MAN AND WAN. Communication Media. Mode of Transmission: Simplex, Half Duplex, Full				
	Communication Media. Mode of Transmission: Simplex, Half Duplex, Full				
4	Duplex, Analog and Digital Transmission, Synchronous and				
4	Asynchronous Transmission. Different Topologies, Concepts related to				
	Asynchronous Transmission. Different Topologies, Concepts related to computer security.				

- 1. Leon and Leon, Introduction to Information Technology, Leon TechWorld.
- 2. Microsoft Office-2000 Complete, BPB Publication.
- 3. Sinha Kr. Pradeep, SinhaPreeti., Foundations of Computing, BPB Publication

Online Resources:

- **1.** eGyanKosh: Introduction to Information technology online available athttp://hdl.handle.net/123456789/7382
- **2.** NPTEL: An Introduction to information technology available at https://onlinecourses.nptel.ac.in/noc22_ee49/preview



Program	Bachelor of Business Administration		
Year	First	Semester	First
Course	Personal Finance And Planning		

Name	
Code	GE
Credit	4
Course Outcomes	 Appreciate the importance of the ethical standards of certified professional auditors. To understand financial planning, investment planning Analyse audit reports in view of auditor's rights, duties and responsibilities. Interpret current developments in auditing services and initiate actions.

Unit	Course Contents		
	Introduction to Financial Planning		
1	Financial goals, Time value of money, steps in financial planning, personal finance/loans, education loan, car loan & home loan schemes. Introduction to savings ,benefit s of savings, management of spending & financial discipline, Net banking and UPI, digital wallets, security and precautions against Ponzi schemes and online frauds such as phishing, credit card cloning, skimming.		
2	Investment Planning Process and objectives of investment, Conceptand measurement of return & risk for various Assets class, Measurement of portfolio risk And return, Diversification& Portfolio formation. Gold Bond; Real estate; Investment inGreenfield and brown field Projects; Investment in fixed income instruments- financial derivatives& Commodity market in India. Mutual fund schemes including SIP; International investment avenues.		
3	Personal Tax Planning Tax Structure in India for personal taxation, Scope of Personal tax planning, Exemptions and deductions available to individuals under different heads of income and gross total income, Special provision u/s 115BACvis-à-vis General provisions of the Income-tax Act,1961.Tax avoidance versus tax evasion.		
4	Insurance Planning Need for Protection planning. Risk of mortality, health, disability and property. Importance of Insurance: life and non-life insurance schemes. Deductions available under the Income-tax Act for premium paid for different policies. Retirement Benefits Planning Retirement Planning Goals, Process of retirement planning, Pension plans available in India, Reverse mortgage, New Pension		

- **1.** Indian Institute of Banking & Finance. (2017). *Introduction to Financial Planning*. New Delhi: Taxmann Publication.
- **2.** Pandit, A. (2014). *The Only Financial Planning Book that You Will Ever Need*. Mumbai: Network 18 Publications Ltd.
- 3. Sinha, M. (2008). Financial Planning: A Ready Reckoner. New York: McGraw Hill Education. Halan, M. (2018). Let's Talk Money: You've Worked Hard for It, Now Make It Work for You. New York: HarperCollins Publishers.
- **4.** Tripathi, V. (2017). *Fundamentals of Investment*. New Delhi: Taxmann Publication Gupta, R. L., &Radhaswamy, M. (2014). *Financial ASECounting*. New Delhi: S. Chand Publishing.
- **5.** Lal, J., & Srivastava, S. (2012). *Financial ASECounting Text & Problems*. Mumbai: Himalaya

Program	Bachelor of Business Administration				
Year	First	Seme	ester	Second	
Course	Organization Rahaviour and Principles of Management				
Name	Organization Behaviour and Principles of Management				
Code	080102001 DSC				
Course	1 To Provide Fundamental know	vledge a	nd expo	sure to T	heories
outcome	1. To Provide Fundamental knowledge and exposure to Theorand Concept in the Field of Management.				
	2. To develop the knowledge of b	business and management principles.			
	3. To learn decision thinking and problem skills.4. To teach a sense of responsibility and a capacity for business management.				
				siness	
	5. To Explain the financial concepts used in making business decision.				
Course Type	DSC	L	T	P	Credit
Pre-		4	0	0	4
Requisite		7	V	U	7

Unit	Course Contents
1	Introduction to Organization Behavior Concept and nature of Organizational behaviour, Contributing disciplines to the field of O.B, O.B. Models, Need to understand human behaviour, Impact of Global and Cultural diversity in OB. Ability &Values. Attitudes: Formation, Theories, And Personality: determinants and traits.
2	Motivation and Leadership Motivating and Leading: Nature and Importance of motivation, Types of motivation, Theories of motivation: Maslow, Herzberg, X, Y and Z. Leadership and its Types.
3	Introduction to Principles Management Concept, nature, process and significance of management. Managerial levels, skills, functions and roles. Management Vs. Administration. Coordination as essence Of management .Development of management though classical, neoclassical, behavioural, systems and contingency approaches.
4	Planning & Organizing, Directing Planning: Nature, scope and objectives of planning, Types of plans, Planning process Organizing: Concept, process and significance. Principles of an organization, Types of organization: Formal and Informal Organization. Directing: Concept & principles of directing Controlling: Concept, Principles, Process and Relationship between planning and controlling

- 1. Prasad, L.M., Organizational Behaviour, Sultan Chand and Sons, 2003.
- **2.** Stephen P. Robbins, Organizational Behaviour, PrenticeHallofIndia Pvt. Ltd., New Delhi, 2003.
- 3. Luthans Fred, Organizational Behaviour, Tata McGraw Hill, New Delhi, 2003.
- 4. ChabbraT.N.and Singh B.P., Organization Behaviour, Sultan Chand and Sons.
- 5. Stoner, Freeman and Gilbert Jr., Management, Prentice Hallof India, New Delhi, 2003.

Program	Bachelor of Business Administration				
Year	First	Seme	ester	\$	Second
Course	Business Mathematics				
Name	Dusiness Wathematics	Dusiness Mathematics			
Code	080102002 DSC				
Course Outcomes	1. To understand basics of integration and its uses in the areas of mathematics.				
	 Use percentages, ratios, and proportions for business applications such as discounts, markups, and markdowns, and be able to differentiate which math methods should be used for different problems. Use simple and compound interest to do business calculations such as value of money, ma- turity value, promissory notes, present value, and future value and be able to differentiate which math method should be used for different problems. 				e able to
	4. To apply basic terms of integration in solving practical problems field of as of business.				
Course Type	DSC	L	T	P	Credit
Pre-		4	0	0	4
Requisite					

Unit	Course Contents
1	Basic Arithmetic Ratio and Percentage Its application in calculating cost and invoice price, discount, commission and brokerage, Profit & Loss. Progression: Arithmetic, Geometric and Harmonic Progression. Basic problem on Time, speed and distance and Mensuration.
2	Mathematics of Finance Simple and Compound interest. Concept of present value and amount of money. Types of Annuities, Present value and Amount of an Annuity. Concept, calculation of Perpetuity.
3	Algebra and Coordinate Geometry Permutation and Combination. Surds and Indices, Law of Indices, Simultaneous linear equation Elements of Coordinate Geometry, Distance between two points, Equation of line, Slope of a line, Area of Triangles, Quadratic Functions, Slope of quadratic function, Polynomials and Arithmetic of Polynomials.
4	Linear Programming and Calculus Linear Programming Graphical methods of Solution, Problems relating to two variables including the case of mixed constraints, Simplex Methods. Basic operations of Differentiation and Integration.

- 1. TulsianP. C. and Pandey V., Business Math, PearsonEducation.
- 2. Bhushan Y. K., Fundamentals of Business math, Sultan chand & Sons

Program	Bachelor of Business Administration				
Year	First	Seme	ester	Second	
Course Name	Business Organisation				
Code	080102003 DSC				
Course Outcomes	 To learn decision thinking and problem skills. To teach a sense of responsibility and a capacity for business management. To Explain the financial concepts used in making business decision. 				
Course Type	DSC	L	T	P	Credit
Pre- Requisite		4	0	0	4

Unit	Course Contents
	Introduction to Organization
1	Concepts and objectives of business organization, establishment of a new business, pre-establishment considerations and social responsibility of business. Meaning, objective and principles of organization, lineand staff, functional organization, concept to scalar chain.
	Forms of Business Organization
2	Sole Proprietor ship: Meaning, characteristics and legal requirements. Partnership firms: Meaning, partnership deed and legal requirements as per Partnership Act 1932. Joint stock concerns: Meaning, features, kinds of companies, legal requirements as per Companies Act 2013.
	Business Finance
	Business Finance: Concept, need and significance. Methods of financing: long term , medium term and short term. National finance and international finance. Financial institutions: Brief introduction to IFCI, SFC, ICICI , IDBI. Security market: An introduction to primary and secondary market.
	Marketing
4	Marketing: Concept of marketing ,four's of Marketing. Distribution channel: Meaning, importance, and significance of middlemen. Advertisement and sales promotion: Meaning and objectives. Introduction to Consumer Behaviour.

1TulsianP. C. and Pandey V., Business Organization and Management, Pearson Education.

2Bhushan Y. K., Fundamentals of Business Organization and Management, Sultan

Program	Bachelor of Business Administration					
Year	First	Seme	ester	Second		
Course	Management Information System					
Name	Wanagement Information System					
Course	Develop comprehensive understanding of different Information					
outcomes	systems.					
	2. Differentiate between Information system at different level of the management of decisionmaking.					
	3. Create and manipulate database for speedy retrieval of data.					
	4. Exhibit the role and concept of databases in information systems.					
	5. Analyze alternative information systems using cost benefit analysis.					
Course	Generic Elective	L	Т	P	Credit	
Type	General Bloom, e	L		•	Citait	
Pre-	10+2 from any discipline	4	0	0	4	
Requisite	To 2 nom any discipline				•	

Unit	Course Contents					
	Introduction to MIS					
	Role of MIS in Organizations, Features and Characteristics of MIS. Organization and					
	Information Systems, The ITES and its influence, Types of Information System. Data,					
	information and its attributes, Level of people and their information needs, Types of Decisions					
	and information, Information System, Categorization of information on the basis of nature and					
	characteristics. System Analysis and Development Methodologies: Need for System Analysis,					
	Stages in System Analysis, Structured SAD and tools like DFD, Context Diagram Decision					
1	Table and Structured Diagram. System Development Models: Water Flow, Prototype, Spiral,					
	RAD, Roles and responsibilities of System Analyst,					
	Database Administrator and Database Designer.					
	Software Engineering and ManagementSystem					
	System Development Life Cycle: Sequential Process of software development, Computer					
2	Aided Software					
	Engineering (CASE), Information system audit: Meaning, Importance Supply Chain					
	Management (SCM): Features and Modules in SCM. Customer Relationship Management					
	(CRM): Phases, Knowledge Management and e-governance. Evolution, implementation of					
	supply chain management and e-fulfilment,					

Building e-business Enterprise Resources Planning (ERP): Features, selection criteria, merits, issues and challenges in implementation. Building the e-business backbone: enterprise resource planning, The basics of enterprise resource planning, ERP decision, Enterprise architecture planning, ERP implementation, ERP architecture and toolkit, Nature of IT decision: Strategic decision, Configuration design and evaluation information technology implementation plan.

Building E-Commerce Building an E-commerce Website:

The Systems Development Life Cycle, Systems Analysis &Planning: Identify Business Objectives, System Functionality and Information Requirements. System Design: Hardware and Software Platforms. Eight Key Elements of a Business Model: Value Proposition, Revenue Model, Market Opportunity, Competitive Environment, Competitive Advantage and Market Strategy. Major Business to Consumer (B2C) Business Models: Portal & e- tailer. Insight on Technology: Search, ads and Apps. The future for Google (and Microsoft): Content Provider, Transaction Broker, Market Creator, Service Provider, Community Provider. Major Business to business (B2B) Business Model: E distributor & E-Procurement. Global MIS-Introduction, Features and its Importance.

Suggested Readings

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- **1.** Decision Support Systems and Intelligent Systems, Turban and Aronson, Pearson Education Asia.
- 2. Management Information Systems, S chulthesis, Tata McGraw Hill.

Online Resources

- **1.**eGyanKosh: Management Information System online available at https://egyankosh.ac.in/handle/123456789/12115
- **2.**eGyanKosh: Management Information System online available at egyankosh.ac.in/handle/123456789/9883

Program	Bachelor of Business Administration					
Year	First	Seme	ester	Two		
Course	Advertising and Personal Selling					
Name	Auvertising and reisonal Sching					
Course	1. To understand the concept of advertising and how this effect buying					
Outcomes	habits of consumers.					
	2. To understand product life cycle.					
	3. Able to understand how a product passes from different stages.					
	4. Able to describe the customer segmentation, target marketing and positioning.					
	5. Understand different methods of sale promotion.					
Course Type	GE	L	T	P	Credit	
Pre-		4	0	0	4	
Requisite		7	v	U	7	

Unit	Course Contents				
1	Introduction to Advertising Communication Process; Information Response Hierarchy Models- AIDA Model & Hierarchy of Effects Model; Advertising: Importance, types and objectives; DAGMAR Approach; Target audience selection- basis; Methods of setting of Advertising Budget.				
2	Advertising: Message and Media Decisions Advertising Message-Advertising appeals; Elements of print and broadcast advertising copy; Types of Advertising Mediastrengths and limitations; Factors influencing selection of advertising media; Media Scheduling.				
	Advertising Effectiveness and InstitutionalFramework				
	Rationale of measuring advertising effectiveness; Communication and Sales Effect; Pre and Post-testing Techniques; Advertising Agency: Role, types and				
3	selection. Ethical and legal aspects of advertising. Role of Advertising Standards Council of India (ASCI).				
	Introduction to Personal Selling				
	Concept of Personal Selling and Salesmanship; Qualities of a good salesperson. Ethical				
	conduct in selling. Types of salespersons; Role of Personal Selling inCRM; AIDAS model of selling. Buying Motives.				
4	Personal Selling Process				
	Prospecting, Pre-Approach; Approach; Presentation and Demonstration; Handling of Objections; Closing the Sale; Follow-Up; Sales Reports and Sales Audit.				

- **1.** Desai, V. (2009). *Dynamics of Entrepreneurial Development and Management*. Mumbai: Himalaya Publishing House.
- 2. Dollinger, M. J. (2008). Entrepreneurship: Strategies and Resources. New Jersey: Prentice Hall.
- 3. Hisrich, R., Peters, M., & Shepherd, D. (2017). Entrepreneurship. New York: McGraw HillEducation.
- **4.** Rao, T. V., &Kuratko, D. F. (2012). *Entrepreneurship: A South Asian Perspective*. Boston: CengageLearning.
- **5.** Yadav, V., &Goyal, P. (2015). *User innovation and entrepreneurship: case studies from rural India*. Journal of Entrepreneurship & Innovation, 4(5). Retreived from https://link.springer.com/article/10.1186/s13731-015-0018-4.3